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| Safe Flight Airlines | | | |
| User Story Number | **As a type of**  **<User/Persona>** | **I want to**  **<Goal/Objective>** | **So that**  **<Benefit/Result/Some Reason>** |
| U1 | Traveler | Be able to search for tickets by providing the dates and locations | I can get information on ticket rates and flight timings. |
| U2 | Traveler | Be notified about the mistakes I do while registering/logging in in to the Site | I can fix the issues with minimal delay and access the system |
| U3 | Traveler | Be able to track the status of my flight using the Online site. | I can find out in-advance, when the flight gets delayed or cancelled. |
| U4 | Traveler | Get prompt updates on the status of refunds when I cancel my flight. | I can keep track of my money. |
| U5 | Chief Flight Attendant | Be notified in-advance, about the count/details of the passengers in every class. | I can do arrangements of Food, Beverages, Medical Assistance, Airhostess etc. |
| U6 | AI Based Online Assistance | Be able to respond promptly on customer queries , and be able to redirect to a Human assistance in-case if the issue is unsolved. | Customer queries and doubts can be cleared and the business will be improved. |
| U7 |  |  |  |
| U8 |  |  |  |